

# Frequently asked questions



**It is painful getting a swift response from screed installers and difficult to find a professional – I need an instant response!**

At **HomeScreed** we respond instantly to inbound telephone enquiries and reply to email enquiries within 24 hours, Monday to Friday.



**Who can I trust?**

You can trust the **HomeScreed** brand – they are Trust-Mark approved, the latest Government Endorsed Standard.



**Does HomeScreed do small domestic jobs?**

Yes, we have dedicated **HomeScreed** teams installing quality, fast-drying screed every day of the week. **HomeScreed** is the only screeding organisation dedicated to the home market.



**I need to lay my finished floor as fast as possible.**

**HomeScreed** fast-drying screed enables the home owner to lay finished floors after 3, 7, 14 or 21 days.



**I'd like to have underfloor heating laid as well.**

**HomeScreed** are a recognised installer of underfloor heating. Having **HomeScreed** install your underfloor heating can save you money by only using one contractor to lay the pipes and screed.



**Can I get a reference from other HomeScreed customers?**

**HomeScreed** publish client reference sites on our website, these are screed installations completed directly with home owners on projects similar to the one you have.



**Which part of the country do you service?**

**HomeScreed** is currently the largest dedicated home screed installer across London and the South East and plans are in place to expand our network of registered **HomeScreed** installers to other parts of the country.



**It's been difficult to get other screed companies to come to visit our property.**

Yes **HomeScreed** Pre-start site visits and level surveys are carried out ahead of your installation.



**What warranty or guarantee can HomeScreed provide?**

**HomeScreed's** service is clean, fast and – as you'd expect – fully guaranteed.